GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:3208
ANSWERED ON:10.12.2002
TRAFFIC COMPLAINTS
HARIBHAI PARTHIBHAI CHAUDHARY;MADAN PRASAD JAISWAL

Will the Minister of HOME AFFAIRS be pleased to state:

(a) the number of traffic related complaints received during the last three years and as on date alongwith the nature of these complaints;

(b) the details of the action taken thereon; and

(c) the steps taken to streamline the traffic on Delhi roads?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI CH.VIDYASAGAR RAO)

(a) & (b): The requisite details are given below:

Nature of complaint	Number of complaints received		
	Year 2000	Year 2001	Year 2002 (upto 30.11.02)
Parking	159	170	186
Encroachment	63	80	90
Traffic hold up	78	60	58
Speed Breakers	118	100	124
Other complaints	150	140	119

These complaints were attended to and, wherever necessary, appropriate remedial action was taken.

(c): The steps taken by the Delhi Traffic Police to streamline the traffic include use of radar guns, interceptors and red speed cameras for checking over-speeding and red light jumping and enforcement of lane discipline; use of alcometer to check drunken driving; analysis of road accidents for identification of their actual cause so as to take remedial measures; imparting education to the public about traffic rules and safety norms; and setting up of traffic training parks for educating school children.